



IT Manager Required!

Location: Office Based Role in Manchester

Hours: Mon to Thurs: 9.30am – 6.00pm, Fri: 9.30am – 5.30pm

We are a Manchester-based property company looking for an IT Manager to run the infrastructure for our group of companies.

The ideal candidate is someone looking to expand their knowledge and implement their own ideas to contribute to the health of the internal IT systems.

IT Manager Duties

Demonstrating strong technical expertise, you must be able to;

- Drive operational and team performance.
- Identify areas where systems are lacking/require improvements and introduce reliable and cost-effective solutions.
- Manage the existing team member and assist in his professional development.
- Provide support to users in the office and remote users over the phone with the aid of remote access software.
- Troubleshooting hardware, software, printer, network, user account and phone issues.
- Provisioning PCs, user accounts in Active Directory, phone system, email, CRM, etc.

Required Skills

- Excellent communication skills - both written and verbal
- Server upkeep and maintenance
- Knowledge of using active directories / group policies
- Networking experience (Fortinet is preferred)
- Experience of Salesforce CRM systems (Apex and/or Visualforce are a bonus)
- System administrator responsibilities
- Experience with HTML, CSS, PHP, JavaScript, SASS, AWS, Python and Laravel
- Good knowledge of Windows 7, 10 and Office 2010, 2016 and 365
- Ability to balance and priorities workloads, in addition to managing a junior member of the team

Company Benefits:

- A close, passionate team with an exciting calendar of social events planned throughout the year.
- Comprehensive private medical care (after 1 year), including discounted gym membership, free cinema tickets, free Starbucks and free eye tests. You will also have access to the company pension scheme.
- Outstanding performance is recognised and rewarded in various forms throughout the year, such as bonuses and social events.
- Be part of a company who have been accredited Investors in People Silver. We pride ourselves on having some of the best staff in the business and are a close team with a low staff turnover.

Please submit your CV and cover letter to careers@knightknox.com to apply.